

General contractual and business terms and conditions for the sale of goods between entrepreneurs

Valid and effective from 1 January 2025

business company **P.M.H. Design s.r.o.**, company ID 15771067, tax ID CZ: 15771067, with registered office at 556, 381 01 Přísečná, registered in the Commercial Register maintained by the Regional Court in České Budějovice, section C, file no. 1094, registered in the Commercial Register maintained by the Regional Court in České Budějovice, section C, file no. 1094, share capital CZK 4,500,000, all contributions to share capital repaid.

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General provisions

1. These general contractual and business terms and conditions (hereinafter referred to as the "business terms conditions") govern the rights and obligations of the company P.M.H. Design s.r.o., company ID 15771067, tax ID CZ: 15771067, with registered office at 556, 381 01 Přísečná, registered in the Commercial Register maintained by the Regional Court in České Budějovice, section C, file no. 1094 (hereinafter referred to as the "seller") and the buyer - an entity performing its activities as an entrepreneur, the so-called natural persons - entrepreneurs and legal entities (hereinafter referred to as the "buyer" or "customer") (hereinafter the seller and the buyer jointly referred to as the "contracting parties") when selling bathroom radiators with fittings and related accessories and other additional assortment according to the seller's offer (hereinafter referred to as the "goods"), which is currently valid in the seller's offer, listed at https://www.pmh-co.eu in connection with or on the basis of the purchase contract or framework purchase contract (hereinafter jointly referred to as the "contract").

All presentations of the goods located in the web interface https://www.pmh-co.eu of the seller is of for informational purposes, and the seller is not obliged to conclude a purchase contract regarding these goods.

- 2. The seller may change or supplement the wording of the terms and conditions at any time without the customer's consent, by publishing them on the website https://www.pmh-co.eu. If the customer does not comment on the proposed changes within the specified period, it is assumed that he/she agrees to the proposed changes. If the customer does not agree to the proposed changes and the change of conditions affects him/her directly in relation to the goods already ordered, each contracting party is entitled to terminate the general terms and conditions and to terminate the contract that has not been fulfilled or has not been initiated. In such a case, the notice period is fifteen (15) calendar days. The change in the terms and conditions is effective from the moment of their publication on the website https://www.pmh-co.eu.
- 3. These terms and conditions form an integral part of contracts in terms of §1751 of the Civil Code. The mutual rights and obligations are governed by the wording of the terms and conditions effective on the date of conclusion of the contract. Deviating agreements in the contract take precedence over the wording of the terms and conditions. These terms and conditions take precedence over any other terms and conditions of the customer or third



parties, even if the customer refers to them or attaches them to any document when negotiating the conclusion of the contract. If any provision of these terms and conditions becomes or turns out to be invalid or ineffective, the validity or enforceability of the other provisions shall not be affected.

4. All relations between the buyer and the seller, which are not regulated by these general terms and conditions, are governed by the relevant provisions of Act No. 89/2012 Coll., the Civil Code (hereinafter referred to as the "Civil Code").

П

Orders, conclusion of the contract and subject matter of the contract

- 1. By sending a binding order, the buyer confirms that he/she has familiarized with and agreed to the complete wording of these terms and conditions. At the same time, he/she accepts the seller's prices which are valid at the time the order is sent and which are listed at the website https://www.pmh-co.eu. The buyer is sufficiently informed of these terms and conditions before placing the order and has the opportunity to familiarize with them, as well as with the price of the ordered goods. These terms and conditions are an integral part of the concluded contract.
- 2. In these terms and conditions, the term order means a unilateral legal act of the buyer directed towards the seller with the aim of receiving the ordered goods from him/her (hereinafter referred to as the "order"). The order shall be demonstrably delivered to the seller via e-mail: info@pmh-co.cz.
- 3. The buyer shall provide at least the following information: (a) identification of the buyer the first name and surname or business company, company ID and tax ID of the buyer, the address of the registered office or place of business of the entrepreneur a legal entity or a natural person, (b) the required method of delivery of the goods, (c) the exact contact details (telephone number, e-mail address), (d) the name of the goods from the seller's offer, the number of pieces, the colour design, the surface finish and the complete text specification of the goods.
- **4.** The seller is entitled to reject or return the order that does not meet the essential requirements and does not contain the necessary information to the buyer for completion and to give him/her a reasonable period of time for this. Its wasted expiration results in the order being viewed as if it had never been delivered. After the delivery of the order, the seller shall inform the customer of the availability of the requested goods, and possibly of the potential date of its production and delivery, and they shall mutually agree on these.
- **5.** The buyer's order is a draft contract, and the contract itself is concluded when the seller's binding consent to the buyer's proposal (binding confirmation of the order by the seller) is delivered to the buyer via e-mail to the address specified by the buyer in the order or to the customer's registered office/place of business (hereinafter referred to as the "order Confirmation"), or in writing. From this moment, the mutual rights and obligations arise between the buyer and the seller. The seller is entitled to specify other information in the order confirmation, in particular to specify the date and method of delivery. If the buyer does not disagree with these other information without undue delay after receiving the confirmation, it



is considered that he/she has accepted the changes in the order stated in the seller's confirmation.

If, after receiving the order confirmation, the buyer finds out that any of the information is incorrect, it is his/her duty to inform the seller of this fact by e-mail to the seller's e-mail address: info@pmh-co.cz. The buyer writes "order correction" in the subject of the e-mail and he/she indicates the order number and the information in the text that needs to be corrected. The correction of the order confirmation is effective upon acceptance by the seller.

If the seller delivers the ordered goods in accordance with the order, without confirming the order, the contract is concluded at the moment of delivery of the goods to the buyer, and the buyer is not entitled to reject the delivered goods.

6. All copyrights and other intellectual property rights to the goods sold by the seller according to the buyer's order are hereby preserved for the seller.

Ш

Cancellation of the order

- 1. The order can be cancelled only exceptionally, after prior written agreement with the seller. The request to cancel the order shall be made at least in a similar way as the order was made. In case of cancellation of the order based on the agreement of the contracting parties, the customer shall reimburse the seller for reasonable costs incurred.
- 2. If the buyer does not collect the ordered goods without prior cancellation of the order (accepted by the seller), he/she bears the costs incurred with the production and delivery of these goods (primarily material costs, production costs, transport fee, storage fee, etc.). This does not affect the buyer's right not to take over the goods due to a conflict with the contract.

IV

Purchase price, advance payment and additional payment of the purchase price

- 1. The purchase price of the typical goods is determined according to the current price list of the seller listed at the website https://www.pmh-co.eu. Unless otherwise stated in the price list, VAT is charged to the price according to applicable legal regulations, and the buyer shall also cover the costs of transporting the goods. The costs of transporting the goods for buyers with final delivery in the Czech Republic and the Slovak Republic are usually included in the list price of the goods. The prices are valid at the time of ordering the goods.
- 2. The purchase price of the atypical goods delivered shall be determined by the seller's specific offer made in relation to the requested atypical goods, which the seller shall send to the buyer upon prior request before the order is issued and confirmed.
- **3.** If there are significant price changes as a result of changes in the exchange rate, of inflation or of substantial changes in the supply conditions of manufacturers and other suppliers of the goods, the seller is entitled to demand the payment of this new amount of the purchase price from the buyer, unless otherwise agreed between the buyer and the seller. If the buyer does not agree of the new amount of the purchase price, both the buyer and the seller are entitled to withdraw from the contract with ex nunc effects.



- **4.** The seller reserves the right to require an advance payment by the buyer, at least in the amount of 50% of the total purchase price, i.e. from the price including VAT. The buyer pays the agreed advance payment on the basis of the advance invoice issued by the seller (hereinafter referred to as the "advance invoice"). The seller also reserves the right to deliver the goods only upon the full payment of the purchase price of the goods or upon the prior payment of the price of the goods.
- **5.** Unless otherwise agreed in the contract, the buyer shall pay the seller the purchase price or additional purchase price on the basis of the issued tax document the invoice. The seller is entitled to issue the invoice (according to his/her choice):
- (a) after he/she has issued the order confirmation, or
- (b) after he/she has prepared the goods for the buyer or the carrier/carriers to collect the goods at the seller's headquarters, if the buyer provides for the transportation of the goods, or
- (c) after he/she has prepared the goods for the buyer to be collected at the place of delivery, if the seller ensures the transportation of the goods.
- **6.** Unless otherwise agreed in the contract, advance invoices of the seller are payable within fourteen (14) days from the date of issue, unless otherwise stated in the invoice. Invoices other than advance invoices are payable within the period agreed by the seller and the buyer in the order, which was confirmed by the seller in accordance with Art. II para. 5 of the terms and conditions. If the buyer and seller do not agree on the maturity date of the invoices other than advance invoices, they are due within thirty (30) days from the date of issue.
- 7. If the advance invoice or any payment for previous deliveries is not paid properly and on time by the buyer, the delivery date of the goods shall be extended according to the seller's production capabilities for a longer time than the buyer was in arrears with his/her payment (up to another three (3) months from the date of demonstrable payment of the invoice or previous deliveries).
- **8.** Invoices, including the seller's advance invoice, shall be paid by the buyer by non-cash transfer to the seller's bank account indicated in the invoice (hereinafter referred to as the "seller's bank account"). The payment method is chosen by the contracting parties after mutual agreement, and if the contracting parties do not agree, the payment method specified by the seller in the order confirmation applies.
- **9.** Non-cash transfers to the seller's bank account are made in Czech crowns, after prior agreement of the buyer and the seller; these payments can also be made in EUR or another currency, but only on the condition that the purchase price of the goods is indicated in all documents in EUR or another currency. In such a case, the seller shall inform the buyer of bank instructions for the payment in EUR or another currency (name and registered office of the bank, IBAN or SWIFT). In the case of international payments, the SHA fee arrangement is negotiated (the sender pays the bank's fees for the outgoing payment and the recipient pays the fees of his/her bank service provider).
- 10. In case of non-cash payment, the buyer's obligation to pay is fulfilled on the day the payment is credited to the seller's bank account.



- 11. In case of delay in payment of the invoice (including the advance payment) by the buyer, the buyer undertakes to pay the seller a contractual penalty in the amount of 0.25% of the total amount due (including VAT) for each day of delay. This does not affect the seller's potential claim for damages, even to the extent exceeding the contractual penalty. If the customer is in arrears with the payment of the purchase price of the goods, or part of it, the seller is entitled to withhold the undelivered deliveries or withdraw from the concluded contracts.
- 12. If the buyer is more than seven (7) calendar days in arrears with the payment of the invoice, the seller is entitled to withhold the deliveries of the goods that have not yet been made and to make them only upon the payment in advance or upon the provision of security that is acceptable to the seller. In such a case, the seller is not responsible for his/her delay in the obligation to deliver the goods on the delivery date.
- 13. The buyer may not offset any claims against the purchase price of the goods, whether arising from the contract or any other legal basis, nor withhold the payment of the purchase price for any reason (e.g., due to alleged rights arising from defects).

V

Transfer of rights and retention of title

- 1. The buyer acquires the ownership right to the goods by proper acceptance and full payment of the purchase price, by crediting it to the seller's bank account or paying it in cash, i.e. until the full payment of the purchase price, the seller remains the owner of the goods.
- 2. The risk of damage to the goods passes to the buyer at the time when he/she takes over the goods from the seller, or if he/she does not do so on time, at the time when the seller allows him/her to handle the goods and the buyer violates the contract by not taking over the goods. In such a case, the following rules also apply:
- (a) if the seller sends the goods to the buyer through the entity carrier that the seller has arranged, the risk of damage to the goods passes to the buyer by handing over the goods to the carrier;
- (b) if, according to the contract, the seller is obliged to hand over the goods to the carrier at a certain place for the transportation of the goods to the buyer, the risk of damage to the goods passes to the buyer by handing over the goods to the carrier at the agreed place;
- (c) if, according to the contract, the seller is obliged to send the goods, but is not obliged to hand over the goods to the carrier at a certain place, the risk of damage to the goods passes to the buyer at the moment when the goods are handed over to the first carrier for transportation to the destination.
- **3.** In the case of delivery of goods abroad, the INCOTERMS 2020 rules apply and, unless otherwise agreed, the EXW/FCA clause applies to the delivery of the goods. If the transport is provided by the buyer, then the buyer shall declare that the goods are transported by him/her or by a carrier/carriers authorized by him/her in accordance with the provisions of Act No. 235/2004 Coll., on value added tax, as amended.
- **4.** Damage to the goods that occurred after the risk of damage to the goods has passed from the seller to the buyer does not release the buyer from the obligation to pay the purchase price.



- **5**. In the case of delivery of the goods abroad (to another member state of the European Union) upon negotiation of an EXW/FCA clause or other cases where transportation is to be provided at the buyer's expense, the buyer undertakes to ensure that the goods are transported by him/her or by a carrier/carriers authorized by him/her to the place of delivery specified in the order.
- **6.** If the goods are transported at the buyer's expense to the place of delivery abroad, the buyer shall fully and truthfully prove the following facts to the seller no later than fifteen (15) calendar days from the completion of the transportation or the delivery of the seller's written request, namely:
- (a) by the buyer's declaration on the transportation of the goods, at least with the content details contained in Annex No. 1 to these terms and conditions, if the buyer him/herself arranged the transportation of the goods;
- (b) a document stating who transported the goods in question and and to what place, i.e. an invoice issued by the carrier, or a CMR or CIM document, and a confirmed delivery note,
- (c) in other ways according to the requirements of the relevant financial authority to prove the final destination of the goods.

If the buyer does not fulfil the obligation imposed on him//her in the previous paragraph, he/she shall pay the seller a contractual penalty in the amount of assessed VAT and other sanctions applied by the tax authority. The seller's right to compensation for damage is not affected by this.

7. Damage to the goods that occurred after the risk of damage to the goods has passed to the buyer does not release the buyer from the obligation to pay the purchase price to the seller.

VI

Delivery dates

- 1. The delivery date is indicated in the order confirmation, either by the exact date of delivery or by the delivery period (hereinafter referred to as the "delivery date"). The delivery period is different and depends on the availability of the goods, or the difficulty of producing the goods.
- **2.** Weekends, national holidays and days of leave announced in advance are not included in the delivery time stated in weeks or months.
- **3.** The seller reserves the right to change the delivery date within 5 (five) working days from the date of order confirmation, if this is justified by facts that the seller could not have reasonably anticipated it at the time of order confirmation (e.g. changes in the delivery date of input materials).
- **4.** The delivery period for the goods begins on the day of order confirmation. If the seller has issued an advance invoice to the buyer for payment, this delivery period shall begin on the day of the order confirmation or crediting the entire advance payment to the seller's bank account, whichever of these facts occurs later.



- 5. The seller is not responsible for his/her delay in the obligation to deliver the goods on the delivery date, if the goods were delivered on the day of the delivery date, but at a different time than that agreed upon between the contracting parties.
- **6.** The seller is not responsible for his/her delay in the obligation to deliver the goods on the delivery date, if he/she cannot deliver the goods on this date due to the buyer's delay in taking over the items, or in paying the purchase price or providing any cooperation. In such a case, the seller is entitled to invoice the remaining goods in the seller's warehouse on the 1st day after the agreed storage period has expired.

VII

Conditions of delivery of the goods and packaging of the goods

- 1. If no other place of delivery has been agreed between the contracting parties, the place of delivery is the seller's registered office.
- **2.** The seller is entitled to deliver the goods to the buyer even in partial deliveries, and the buyer shall take over the partial delivery.
- **3.** The buyer shall take over the goods in person or in a demonstrable way (by e-mail sent to the e-mail address of the seller) to designate an authorized person who shall take over the goods for him/her if the goods are not transported to the agreed place.
- **4.** If the delivery of the goods is not due to the fault of the buyer, the seller is entitled to demand the payment of the costs of the repeated delivery of the goods from the buyer; if the repeated delivery of the goods also fails, the seller is entitled to charge a storage fee in the amount of 0.1% of the purchase price (including VAT) for each day of storage (starting from the day following an unsuccessful repeated attempt to deliver the goods).
- **5.** When negotiating the EXW/FCA clause and further in cases where the buyer has to provide transportation at his/her own expense, the seller shall ensure that the goods are ready for collection by the buyer or the carrier authorized by him/her at the seller's registered office on the delivery date. The seller does not guarantee and is not responsible for the fact that the carrier/carriers authorized by the buyer shall deliver the goods to the place of delivery.
- **6.** In cases where transportation is to be provided by the seller at his/her own expense, the seller shall ensure that the goods are ready for collection by the buyer at the place of delivery on the delivery date.
- 7. The buyer shall ensure well in advance that:
- (a) it is possible to deliver the goods to the place of delivery without unreasonable or unusual difficulties,
- (b) access to the place of delivery is properly ensured for the seller and his/her authorized persons.
- **8.** The delivery of the goods is confirmed by the contracting parties by signing the acceptance protocol (delivery note), in which the exact identification of the delivered goods and their quantity is indicated. The buyer shall confirm the delivery note in writing, or to indicate any defects in the quantity or quality of the delivery of the goods in it. If he/she does not do so, the



seller or the carrier authorized by him/her is entitled to refuse to hand over the goods to the buyer.

- **9.** The goods shall be delivered in packaging (hereinafter referred to as the "transportation packaging"). The transportation packaging that is not subject to take-back by the seller according to the specific contract, and such take-back does not occur, is the property of the buyer and the buyer shall dispose of it in accordance with Act No. 477/2001 Coll.
- 10. If the buyer does not collect the goods within the contractually agreed period and such goods remain in the seller's warehouse for more than six (6) months, the seller is entitled to sell the goods to a third party.

VIII

Complaints and warranty period

- 1. The rights and obligations of the seller and the buyer in the matter of the seller's responsibility for product defects are governed by the relevant generally binding legal regulations, in particular §2099 et seq. of the Civil Code.
- 2. The buyer shall check the goods immediately after taking them over. The buyer shall immediately report any incorrect quantity (beyond the agreed deviation), missing components, and obvious defects of the goods upon their acceptance, in the acceptance protocol for the goods (delivery note). The buyer shall notify and prove this defect to the seller by e-mail, including proper photographic documentation of the defects, no later than 2 (two) business days after the date of acceptance of the goods. In the delivery note, the buyer shall describe the defects, indicate how they manifest and request the signing of this entry by the seller, or the person authorized by him/her, who hands over the goods to the buyer. The seller is not obliged to recognize complaints of obvious (visible) defects, incorrect quantities, missing components, which the buyer could discover when handing over the goods and which are not documented, reported and proven in this way, as justified.
- **3.** The seller is not responsible for any indirect, additional and consequential damages or lost profits on the part of the customer or third parties. All damages are limited by agreement of the contracting parties to a maximum amount corresponding to 100% of the price of the goods delivered on the basis of the violated contract.
- **4.** Other conditions for complaints, warranty periods and exclusions from the warranty are governed by the warranty conditions and the seller's complaints procedure listed at https://www.pmh-co.cz/en/downloads/documents/general-information-6.html

IX

Common provisions

- 1. The buyer and the seller enter into contracts and their mutual rights and obligations are stipulated in these terms and conditions, unless otherwise agreed in writing.
- **2.** By withdrawing from the contract, the provisions on the contractual penalty, interest on delay, compensation for damage and agreement on the price of the goods do not expire.



- **3.** No part of the purchase price may be paid by claims of third parties or offsetting the buyer's own claim against the seller, unless otherwise agreed in writing.
- **4.** The buyer is not entitled to transfer the rights and obligations arising from the contract to a third party, nor to transfer or pledge the claim he/she has against the seller to a third party, without the prior written consent of the seller.
- **5.** The legal relationship of the seller and the buyers is governed by the legal order of the Czech Republic. The legal relations between the seller and the buyer, not expressly regulated, are governed by the relevant provisions of the Civil Code and related legal regulations.
- **6.** If the relationship between the seller and the buyer contains an international element, then the contracting parties agree that the relationship is governed by Czech law. This does not affect the consumer rights resulting from generally binding regulations. The application of the UN Convention on Contracts for the International Sale of Goods is expressly excluded.
- 7. The contracting parties have agreed on the powers of the courts of the Czech Republic to hear and decide disputes and other legal matters arising from the legal relationship between the seller and the buyer, as well as from the relationships related to these relationships.

For disputes arising from contracts concluded between the seller and the buyer, the District Court in Český Krumlov or the Regional Court in České Budějovice has local jurisdiction, depending on the jurisdiction.

X

Protection of personal data and commercial messages

- 1. In connection with the provision of thee goods, the seller obtains, stores and further processes the personal data of various natural persons. In connection with the regulation of the European Parliament and the Council (EU) No. 2016/679 of 27 April 2016 (hereinafter referred to as the "GDPR"), the aim of this part of the terms and conditions is to provide information about what personal data the seller, as a personal data controller, processes about natural persons when providing his/her goods and services and for what purposes and for how long these personal data he/she processes, to whom and for what reason he/she can transfer them in accordance with the applicable legal regulations, and also to inform them of the rights that the natural persons have in connection with the processing of their personal data and how they can exercise these rights.
- 2. The seller processes the data of customers and other natural persons or natural business persons. The personal data are processed because these persons are customers of the seller or act on behalf of other persons who are customers of the seller. The processing may also take place in the case of persons who have contacted the seller with a question/request for the provision of the goods or services by the party, or if there has been a personal meeting when the person has handed over his/her data to the seller.
- **3.** The controller of the personal data is the seller. The seller does not transfer data to third countries. The seller can transfer personal data to other entities, especially those listed below, always only to the extent that is necessary according to the subject matter. In the case of any requests, questions, complaints, objections or other submissions in connection with the



processing of personal data, it is always possible to contact the seller free of charge at the email address: info@pmh-co.cz.

- **4.** The processed personal data include, in particular, data necessary for concluding a contract, processing an order and for accounting, i.e., in particular, academic degree, first name and surname, date of birth, address, ID number, VAT number, payment data, signature, e-mail address, telephone number, delivery address.
- **5.** The personal data are processed by the seller mainly for the purpose of concluding and fulfilling the contract for the supply of the goods, when the legal title of the processing is the fulfilment of the contract. Thee personal data processed in this way are obtained by the seller directly when concluding a contract for the provision of services and at the same time before concluding this contract, during negotiations on the content of the contract. These personal data are processed only for the duration of the contractual relationship between the seller and the buyer, or for the duration of negotiations on the conclusion of the contract. If a contract has been concluded, they shall be further processed for the duration of the effects of the rights and obligations resulting from the contract, as well as for the period of time necessary for the purposes of archiving according to the relevant generally binding legal regulations or until the end of the statute of limitations in accordance with Act No. 89/2012 Coll., the Civil Code.
- 6. When providing services, the seller shall fulfil the obligations resulting from a number of legal regulations, e.g. Act No. 563/1991 Coll., on accounting; Act No. 586/1992 Coll., on income taxes, and Act No. 235/2004 Coll., on value added tax (hereinafter referred to as the "VAT Act"). Some personal data may be listed in accounting documents (that is, in invoices or other documents). The above-mentioned acts impose the obligation to keep these documents for a period of up to ten (10) years. Therefore, if there is a legal obligation to archive these documents, the personal data listed in the relevant tax document are stored together with them. If the seller has an obligation to process personal data from any act or other legal regulation, he/she shall do so for the necessary period of time.
- 7. If the buyer was late with payment, did not fulfil his/her obligation completely or did not make the payment at all, or the seller suffered other damage or harm, he/she may also process personal data based on the legitimate interest of enforcing claims and/or determining, protecting, and exercising the seller's legal rights. For this purpose, personal data may be stored for the period of limitation according to Act No. 89/2012 Coll., the Civil Code. The legitimate interest of the seller is also to offer related goods and services to his/her existing customers, therefore he/she can process personal data for this purpose as well. The data subject always has the right to object to processing based on legitimate interest.
- **8.** If you have given the seller consent to process your personal data for marketing purposes, based on your consent, he/she shall process personal data for sending commercial messages, even if you are not a customer of the seller. You can withdraw your consent at any time and free of charge. You are under no obligation to provide consent; the consent is not a necessary requirement to conclude any contract. Data processing based on your consent shall be performed for a maximum period of 48 months from its granting, but it shall always be terminated immediately in case of withdrawal of consent. However, this does not affect the legality of processing your personal data before such withdrawal of consent.



- **9.** Other recipients of personal data are forwarding companies and other persons involved in the delivery of the goods, services or making payments based on the concluded contract. When making payments, these recipients shall also receive your payment data which you provide them. Other recipients of your personal data are therefore be mainly companies operating postal services, carriers, banks and other companies providing payment services.
- 10. Everyone whose personal data are processed by the seller has the rights listed below. If you exercise any of your rights under this article or under applicable legal regulations, the seller shall inform you of the measures taken or the deletion of your personal data or the restriction of processing in accordance with your request. If you exercise your rights, the seller may require you to provide some identification information that you provided earlier. The provision of such data is necessary to verify whether the respective request was actually sent by you. The seller shall respond within one (1) month after receiving your request, however, we reserve the right to extend this period by two (2) months in cases where the GDPR allows it.

XI

Final provisions

These general terms and conditions come into effect on 1 January 2025. Those contracts that entered into force before the publication of the new terms and conditions are governed by the terms and conditions valid and effective on the date of conclusion of the contract.

Place: Přísečná Date: 1 January 2025 P.M.H. Design s.r.o.